

E-Touch Group of companies Limited warranty

1. What is covered.

- a. This Limited warranty covers defects with equipment, materials and workmanship under the normal usage during the warranty period and the product range of E-Touch Group of companies.
- b. Equipment and materials supplied and installed within the boundaries of the refit or projects approved under your management through quotations presented from the E-Touch group of companies.
- c. Labour limited warranty is covered for a period of 6 months.
- d. Equipment limited warranty is covered for a period of 12 months from installation or supply to vessel which ever comes first.

2. What is not covered.

- a. This limited warranty does not cover any damage caused by the owner/client.
- b. This limited warranty does not cover any modifications by the owner/client.
- c. This limited warranty does not cover any unauthorised attempts to repair the product/equipment.
- d. Damage caused by natural disaster.
- e. Damage of a product resulting from negligence
- f. Theft or loss of the product.
- g. Any prototype engineering of equipment outside of its initial use or design requested by clients.
- h. If the client requests services outside of our remit and the equipment fails due to purely equipment failure it is not deemed a claim on labour or installation. Additional costs will be incurred to rectify the equipment removal and or re-install.
- i. This also does not warrant that the part and or equipment will not become obsolete at some point in the future.
- j. Any labour for installation of parts or equipment purchased outside of the E-Touch group of companies and supplied by the client, it

cannot be deemed a claim if the parts are supplied by a third party as the parts/equipment's warranty is held elsewhere.

3. Warranty coverage

- a. This limited warranty covers, Labour and is warranted for a period of 6 months. Parts and equipment are warranted for a period of 12 months from installation or supply/delivery to the vessel whichever comes first.

4. Who is covered.

- a. This limited warranty covers only the original purchaser and or client. The limited warranty is not transferable to subsequent owners/clients of this product.
- b. This limited warranty does not cover any third party associated with purchaser/client.

5. What do you have to do.

- a. You must first contact the supply/installation company within the E-Touch group of companies to determine the problem/issue and the most appropriate solution for you.

6. No other express warranty applies.

- b. This warranty is the sole and exclusive warranty. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty on behalf of the E-Touch Group of companies.

7. Limitation on Liability

- a. The E-Touch group of companies shall not be responsible for any incidental or consequential damages.
- b. The E-Touch group of companies shall not be responsible for any incidental or consequential damages, Some countries, districts, or states do not allow the limitation or exclusion of relief, incidental, consequential, special, or indirect damages, or the limitation of liability to special amounts, so the above limitations or exclusions may not apply to you.

E-Touch Group Limited Warranty Summary

Limited Warranty, All Labour is warranted for a period of 6 months, all parts and equipment are warranted for a period of 12 months from installation or supply to the vessel whichever comes first. If there is an equipment failure due to substandard manufacturing it is not the responsibility of the installer, or anyone of the E-Touch group of companies. If the equipment is found to be used with negligence the warranty is void immediately and it is the responsibility of the client to replace and re-install. If needed an investigation will take place prior to any decisions being made. In all cases if the equipment is at fault the client holds the warranty with the supplier not the installer, if the equipment was installed incorrectly the warranty is held with the company that installed the equipment. If the failed equipment has any attempt to open and or repair by the client prior to the claim being made the warranty is void. This warranty excludes any damage caused by the owner/client modifying, attempting to fix, or otherwise altering the product. Additional cost will be incurred for travel, accommodation, and sustenance if the vessel is at a different location to the head office Palma de Mallorca. It is deemed a warranty claim if the equipment has a manufacturing fault or has failed prior to the 12 months warranty has elapsed, but the seller is in no way responsible for the items. This limited warranty covers only the original purchaser/client of the product. The limited warranty is not transferable to subsequent owners or purchasers of this product.